

Patient Safety and Risk Management Education

Fortress 3-Year Premium Credit Risk Management Webinar with Interactive Q&A Sessions



Defending the Dental Profession: An Analysis of Closed Claims

Wednesday, June 4, 2025

6:00 pm - 9:00 pm CT

REGISTER NOW

Registration Deadline: Tuesday, June 3, 2025

There is no registration or cancellation fee associated with this webinar.

You may also forward this invitation to any staff who may wish to participate.

3 CE credits will be awarded.

Policyholders will earn a 10% premium credit for three policy periods. Must be in attendance for 90% (162 minutes) of the webinar to be eligible for these credits.

Course Description:

Closed Fortress malpractice claims will be evaluated to identify strategies and resources that can help dentists improve patient safety, mitigate risk and

improve the defensibility of medical professional liability claims. Closed claim topics include extractions, implants, sedation, orthodontics, cosmetics, endodontics, periodontics and oral cancer. Risk management education includes documentation, communication, informed consent, technology, referrals, and patient noncompliance. There are no prerequisites. Attendees insured with Fortress, upon verification of at least 90% attendance at the webinar, will be eligible to receive a 10% risk management premium credit on their policy, applicable to the next three policy periods.

Objectives

- Provide an overview of the litigation and claim review process
- Identify contributing factors that may challenge a provider's defense in the course of litigation
- Outline risk mitigation strategies to improve the defensibility of potential professional liability claims
- Assess how Fortress resources may assist in streamlining risk mitigation in practice



Speaker:

Michael R. Ragan, DMD, JD, LLM

Dr. Ragan is a defense trial attorney in a Miami, Florida law firm with 25 years of experience. Dr. Ragan received a B.A. from Syracuse University, a D.M.D. from the University of Pennsylvania School of Dental Medicine, a J.D. from the Georgetown University Law Center, and an L.L.M. in Health Law from Loyola University College of Law. Dr. Ragan is presently Adjunct Professor in the Department of Oral and Maxillofacial Surgery at the Nova Southeastern College of Dental Medicine. Dr. Ragan practiced clinical dentistry for fifteen years and supervised healthcare professional liability claims for seven years within the insurance industry. Dr. Ragan was on the Board of Directors of Fortress Insurance Company as well as the Chairman of their Claims Committee and currently serves as Medico-legal Consultant for Fortress. Dr. Ragan is a Fellow of the American College of Dentists, the International College of Dentists, and the American College of Legal Medicine. Dr. Ragan has nothing to disclose.

Unable to attend this webinar? Earn Premium Credit Online!

Policyholders can earn premium credit by completing the course online. Login to www.dds4dds.com and access "Online Courses" from the menu.

This continuing education activity has been planned and implemented in accordance with the standards of the ADA Continuing Education Recognition Program (ADA CERP).



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Concerns or complaints about a CE provider may be directed to the provider or to the Commission for Continuing Education Provider Recognition at [ADA.org/CERP](https://ada.org/CERP).

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Questions?

Contact FORTRESS at (800) 522-6675



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